

# STYLE ROCKS

FINE CUSTOM JEWELLERY

## STYLEROCKS® RETURN FORM

### Claims made under our satisfaction guarantee

You may return an item that you have purchased from our website ([www.stylerocks.com](http://www.stylerocks.com)) for any reason, as long as the item is in its original condition, in its original box, and is post-marked from within 14 days of receiving the item's from us. StyleRocks® reserves the right to not accept your return of an item and will not be liable for any payment to you, if an item is not in a resalable condition, as determined by us in our sole discretion.

### All other claims

All claims made for any reason other than under our satisfaction guarantee must be made strictly in accordance with our Refunds & Returns Policy.

Your Name: \_\_\_\_\_

Order Number: \_\_\_\_\_

Description of item being returned:	Reason for return:*

*\*Examples: 'Size is too small/big', 'colour is not as expected', etc. Please provide as much detail as possible so that we can ensure that you always get what you expect.*

To return your item:

- 1 First ensure that you have read, and that you fully understand, our Refunds & Returns Policy located on our website.
- 2 Contact us by email ([info@stylerocks.com](mailto:info@stylerocks.com)) to inform us that you will be returning your item, quoting your order number.
- 3 Once we have acknowledged your email (as evidenced by a reply email), enclose the item in its original box, along with this completed form, in a shipping bag or box that will ensure safe return to us. You will be solely responsible for the item shipping costs.
- 4 Return the jewellery item, its original box and the completed form to:  
StyleRocks® Pty Ltd  
24 Coronation Avenue  
Mosman NSW 2088
- 5 StyleRocks® takes no responsibility for goods that are returned but are lost or damaged during transit or otherwise not delivered to us.
- 6 Upon receipt of the returned item, we will inspect it and if it is returned in accordance with our Refunds & Returns Policy, we will provide you with a refund or credit your StyleRocks® account.

If you have any further enquiries, please contact StyleRocks® at [info@stylerocks.com](mailto:info@stylerocks.com).