

STYLE ROCKS

StyleRocks® Return Form

Claims made under our satisfaction guarantee

You may return an item that you have purchased from our website (www.stylerocks.com) for any reason, as long as the item is in its original condition, in its original box, and is post-marked from within 14 days of receiving the item's from us. StyleRocks® reserves the right to not accept your return of an item and will not be liable for any payment to you, if an item is not in a resalable condition, as determined by us in our sole discretion.

All other claims

All claims made for any reason other than under our satisfaction guarantee must be made strictly in accordance with our Refunds & Returns Policy.

Your Name: _____

Order Number: _____

Description of item being returned:

Reason for return:*

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*Examples: 'Size is too small/big', 'colour is not as expected', etc. Please provide as much detail as possible so that we can ensure that you always get what you expect.

To return your item:

1. First ensure that you have read, and that you fully understand, our Refunds & Returns Policy located on our website.
2. Contact us by email (info@stylerocks.com) to inform us that you will be returning your item, quoting your order number.
3. Once we have acknowledged your email (as evidenced by a reply email), enclose the item in its original box, along with this completed form, in a shipping bag or box that will ensure safe return to us. You will be solely responsible for the item shipping costs.
4. Return the jewellery item, its original box and the completed form to:
StyleRocks® Pty Ltd
32A Glover Street
Mosman NSW 2088 Australia
5. StyleRocks® takes no responsibility for goods that are returned but are lost or damaged during transit or otherwise not delivered to us.
6. Upon receipt of the returned item, we will inspect it and if it is returned in accordance with our Refunds & Returns Policy, we will provide you with a refund or credit your StyleRocks® account.

If you have any further enquiries, please contact StyleRocks® at info@stylerocks.com.